13.00-14.00, Tuesday 24 May 2016 Centre for Digital Scholarship Weston Library



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Digital Wildfires: the challenge of provocative content on social media

Social media platforms such as Facebook, Instagram, Snapchat and Twitter are hugely popular in modern life and bring many benefits. However they also risk 'digital wildfires' in which provocative content in the form of hate speech, misinformation or inflammatory posts etc. spreads rapidly and causes serious harm to individuals, groups and communities.

This talk describes current research on digital wildfires. The research examines how provocative content spreads on social media and the impacts that it has. It also seeks to identify ways to promote the responsible governance of social media — in which the harms caused by digital wildfires are prevented or limited but rights to freedom of speech are also protected.

Helena Webb is a Senior Researcher in the Department of Computer Science at the University of Oxford. She works as part of the Human Centred Research group, which examines the interrelationships between technology and social practices. She has worked on a variety of research projects and is interested in communication, organization and the use of technology in everyday work and interaction. Most recently she has been working

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on the '<u>Digital Wildfire</u>' project.



